

Sales and Operations Department:
Direct Tel: (02392) 704288 or (02392) 704289
Direct Email: uk.salesops@curiumpharma.com

Nuclear Medicine Customer Services (for orders and invoice queries)
Tel: 0800 028 6571 / 0203 684 4759
radiopharmaceuticals.unitedkingdom@curiumpharma.com

8th March 2019

Dear Valued Customer,

Information surrounding deliveries after Brexit

Curium Pharma UK Ltd would like to provide some clarity regarding deliveries if we revert to our air freight contingency which will result in a 24hour delay of all deliveries.

Shipment Day	Delivery day into UK	Delivery Day at Hospital
Monday	Tuesday*	Wednesday am
Tuesday	Wednesday*	Thursday am
Wednesday	Thursday*	Friday am
Thursday -not Available (except NI)	N/A	N/A
Friday	Saturday/Monday am	Will arrive over the weekend/early hours Monday
Sunday	Sunday/Monday am	Will arrive late Monday Morning

*dedicated deliveries are available to enable you to receive product on the delivery day into the UK at an additional cost to the Trust. Deliveries can arrive anytime on that day will require approval in advance, this can be organised via your local Account Manager.

Product Reference/Expiry times

Customer Services can reference I131 capsules to the day of treatment providing they have received all of the relevant information to do so.

For all other radiopharmaceuticals, we ask you to refer to the attached product availability calendar, this will provide details of activities available, ordering deadlines and reference and expiry information.

It will be the responsibility of the Trust to make decisions regarding delivery days/activities of products required based on this information, Customer Services will not be able to do this for you.

Octreoscan, if ordered on a Friday has an ART of the following Thursday and this is longer than the ART of Octreoscan shipped any other day of the week. It may be more efficient for you to order all Octreoscan to be shipped on a Friday for delivery over the weekend/Monday morning.

Standing Orders

Curium

REGISTERED OFFICE: 9347432
Curium Pharma UK Ltd, Suite G30, Regus, 1000 Lakeside, Western Road, Portsmouth, Hampshire, United Kingdom PO6 3EZ
Customer Services Telephone 0800 0286571 / Sales Operations Telephone 02392 704288
www.curiumpharma.com



LIFE FORWARD

We ask, if possible, to keep to your original standing order delivery days during this contingency period to avoid any mistakes being made with deliveries. We would like to keep any impact to a minimum due to the manual process of doing this.

If you have any questions, please do not hesitate to contact your dedicated Account Manager or alternatively email customer Services at rp.uk@curiumpharma.com

We would like to thank you for your patience and understanding during this unique period of time.

Kind regards

A handwritten signature in black ink that reads "J. Pennicott". The signature is written in a cursive, flowing style.

Joanne Pennicott

Curium

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