## Internationally recognised West Suffolk NHS Foundation Trust chooses Agfa HealthCare’s Enterprise Imaging for Radiology

Detailed analysis of benefits highlighted solution’s potential for enhanced governance, workflow and patient care

Mortsel, Belgium – 18 January 2018 – 14:00 CET

* The Enterprise Imaging for Radiology platform offers a unified imaging ecosystem that can be expanded to accommodate images from other image-producing ‘-ologies’.
* The solution enables “anywhere, anytime” image access, enhancing collaboration, while supporting hospitals to optimize patient care and efficiency.
* West Suffolk Hospital is one of the 12 acute Trusts named by the NHS as Global Digital Exemplars.

Agfa HealthCare announces today that West Suffolk NHS Foundation Trust in Bury St Edmunds, UK, has signed a contract to implement the Enterprise Imaging for Radiology platform, including a ten-year managed services agreement. The solution has been sized to support around 200,000 studies each year, with an average annual growth of 5%.

**“Anywhere, anytime” images, and customizable reporting**

With 430 beds, West Suffolk NHS Foundation Trust serves a population of around 275,000 within an area of approximately 600 square miles, as well as patients outside that area who choose to be referred to the hospital.

A long-term Agfa HealthCare customer, the hospital carried out a detailed appraisal of options to upgrade its existing image management solution, reviewing both costs and potential efficiency savings. It ultimately chose to implement Enterprise Imaging for Radiology, which offers a scalable, converged imaging platform.

The contract for West Suffolk Hospital includes:

## A vendor-neutral archive (VNA), which consolidates images from all patients in one archive, and enables multimedia patient imaging records to be shared across the healthcare enterprise and beyond. It can be expanded to accommodate images from other image-producing ‘-ologies’, meeting the Trust’s future plans to integrate images from medical photography, endoscopy, etc.

## Reporting tools and embedded clinical applications on the radiologist’s desktop, including MIP/MPR and Volume Viewing.

## The web-based XERO universal image viewer, which provides secure access to DICOM and non-DICOM imaging data from multiple sources, in one view, to anyone inside and outside of the hospital who needs it. The XERO Viewer integrates with the hospital’s existing electronic patient record (EPR), and offers diagnosis-quality images. In 2017, KLAS recognized the XERO Viewer with its top award in the Universal Image Viewer category.

## Business Intelligence (BI), which provides standard and customizable reports with easy retrieval of all information in the unified platform, supporting the hospital to move to value-based care.

## A ten-year managed services agreement utilizing the NHS Supply Chain framework, including a technical refresh after five years.

**Enhanced efficiency, for better delivery of care and collaboration**

The Enterprise Imaging solution will support the Trust in enhancing efficiency and governance. Within the hospital, the Enterprise Imaging-driven workflow brings the embedded applications to the radiologist’s desktop, helping improve productivity. The platform also supports home-working, with the full Tool Set – including voice recognition and advanced clinical applications – available to users, even over low-bandwidth connections.

Advanced image management tools support image interpretation in a multi-modality environment and enable a timely and correct diagnosis.

Streamlined reporting with digital dictation, offline or online speech recognition in combination with Standard texts, macros, predefined values and fill-in fields, voice commands help speeding up reporting workflow. Sectional reporting gives the report a clear and consistent structure. This image rich radiology report supports the clinician to quickly and correctly assess images and act on them for timely and right treatment

GPs and referring physicians can benefit from faster report turnaround, thereby enabling earlier treatment or onward referral for patients. Integrating the universal image viewer into the EPR will further improve efficiency.

## BI’s flexible reporting identifies areas for improvement and supports local decision-making on best working practices, while enabling the Trust to easily provide management reports for governance.

**A Global Digital Exemplar**

“West Suffolk NHS Foundation Trust is an NHS Global Digital Exemplar, which are internationally recognised NHS care providers that deliver exceptional care, efficiently, through the world-class use of digital technology and information flows,” comments Grant Witheridge, Managing Director UK & EIRE, Agfa HealthCare. “The Trust maximises the use of Agfa HealthCare technology, including computed radiography (CR) and direct radiography (DR) solutions. We are very proud that this long-term customer has chosen Enterprise Imaging for Radiology to support its mission.”

“We carried out a careful and detailed appraisal of the options and costs, and Enterprise Imaging for Radiology met our current and future requirements,” comments Ann Foulger, PACS/RIS/Admin Manager, West Suffolk NHS Foundation Trust. “The platform supports our plans and our growth, enabling enhancements in efficiency and governance, reporting, speed of diagnosis and, ultimately, patient care.”

For an image, [click here](https://blog.agfahealthcare.com/wp-content/uploads/2018/01/PR_WestSuffolk_website.jpg).

**About Agfa**

The Agfa-Gevaert Group is one of the world’s leading companies in imaging and information technology. Agfa develops manufactures and markets analogue and digital systems for the printing industry (Agfa Graphics), for the healthcare sector (Agfa HealthCare), and for specific industrial applications (Agfa Materials). Agfa is headquartered in Mortsel, Belgium. The company is present in 40 countries and has agents in another 100 countries around the globe.

**About Agfa HealthCare**

Agfa HealthCare, present in one hospital out of two, is a leading provider of eHealth & Digital Imaging solutions. Care organizations in over 100 countries rely on Agfa HealthCare to optimize their efficiency and improve patient care.

For more information on Agfa HealthCare, please visit [www.agfahealthcare.com](http://www.agfahealthcare.com) or the [Agfa HealthCare Blog](http://blog.agfahealthcare.com/)

[](https://twitter.com/AgfaHealthCare) Follow us at [Twitter](https://twitter.com/AgfaHealthCare)

*Agfa, the Agfa rhombus and XERO are trademarks of Agfa-Gevaert N.V. Belgium or its affiliates. All rights reserved.*

*All information contained herein is intended for guidance purposes only, and characteristics of the products and services described in this publication can be changed at any time without notice. Products and services may not be available for your local area. Please contact your local sales representative for availability information. Agfa HealthCare diligently strives to provide as accurate information as possible, but shall not be responsible for any typographical error.*

*Only the English version of this press release is legally valid. The versions in other languages only represent a translation of the original English version.*